

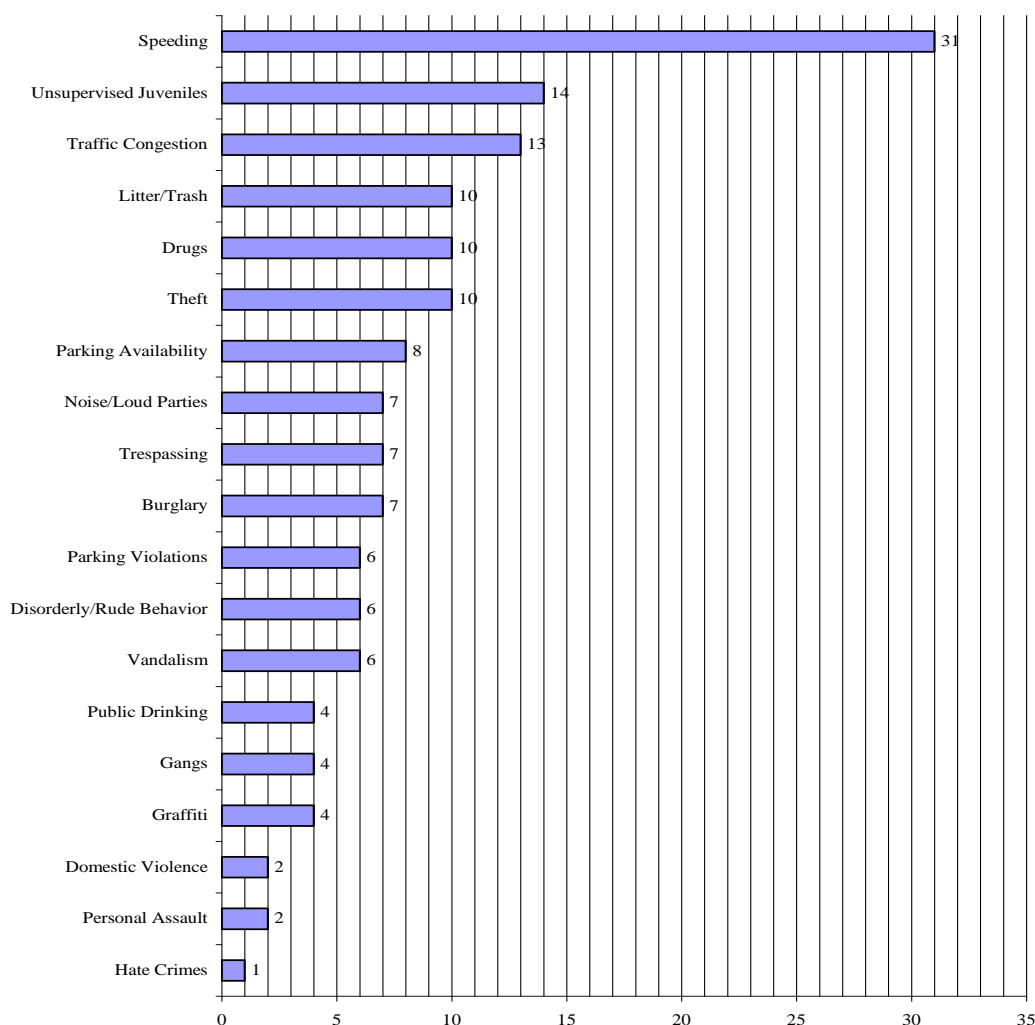


2009 MIDDLETON POLICE DEPARTMENT COMMUNITY SURVEY

The Middleton Police Department developed a community survey form to determine what concerns the citizens and how the police department is meeting their needs. A total of 600 survey forms were hand-delivered by Middleton Police Officers in the fall of 2009. A total of 340 survey forms were returned and tabulated and represent 100%. On some surveys, some questions were not answered and this resulted in less than a 100% response rate for some questions. The Community Services Department assisted with data analysis. This survey was sponsored and paid for by the William Sonny Simon VFW Post #8216.

How serious of a problem are the following in your neighborhood?

**2009 City-Wide - Percent Reporting
Moderate or Major Problem**



Please circle the answer that best reflects your opinion.

20. I live / work / both in Middleton.

59% 13% 27%

21. I have had contact with a Middleton Police Officer either in person or on the phone:

A. Within the last year B. Within the last 5 years C. Never

49% 28% 21%

22. I have had contact with another Middleton Police employee (Dispatcher, Records Clerk, Administrative Assistant or other) (please circle one).

A. Within the last year B. Within last 5 years C. Never

36% 23% 40%

23. A year from now, do you think your neighborhood will be a better place to live, worse place or stay about the same?

A. Better place B. Worse place C. Stay the same

8% 7% 83%

24. How safe do you feel when you are at home at night?

A. Very Safe B. Safe C. Somewhat Safe D. Unsafe E. Very Unsafe

44% 43% 8% 1% 1%

25. How often do you see Middleton Police Officers in your neighborhood?

A. Very Frequently B. Frequently C. Occasionally D. Rarely E. Never

6% 23% 48% 21% 1%

26. How courteous are Middleton Police Officers?

A. Very Courteous B. Courteous C. Somewhat Courteous

56% 34% 4%

D. Discourteous E. Very Discourteous

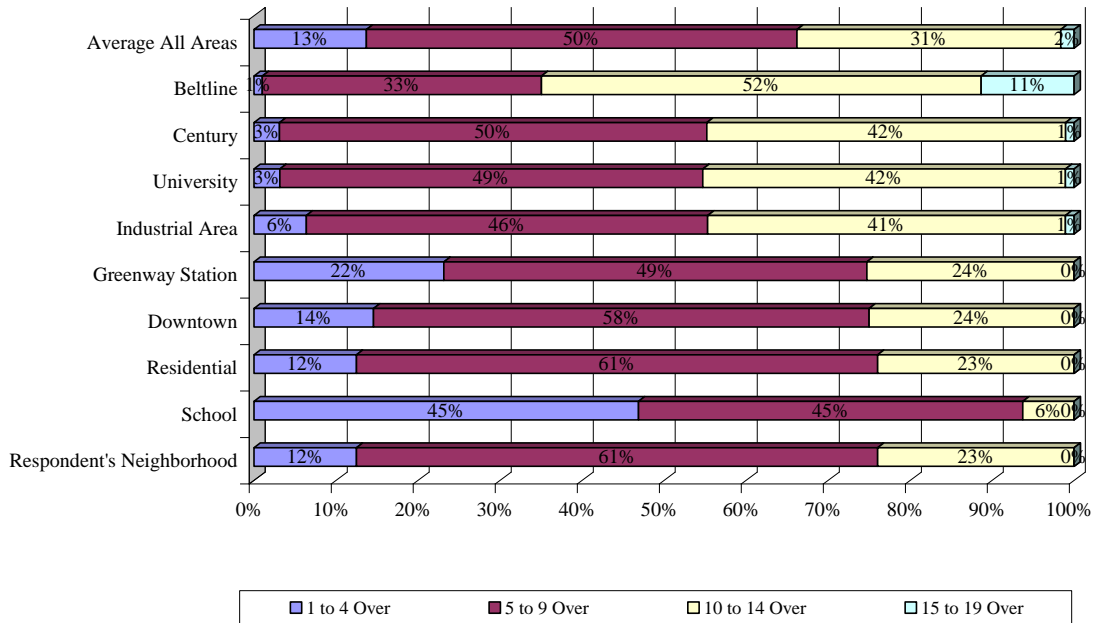
0% 0%

32. Please circle the following programs provided by the Middleton Police Department that you are aware of:

Business Watch	School Liaison Officers	Neighborhood Officer Program	
21%	47%	18%	
Bike Safety Program	Senior Triad	Shop With a Cop	National Night Out
29%	2%	17%	30%
Child ID Program	Citizen's Academy	Volunteers in Policing (VIP)	
23%	9%	6%	

33. If you or someone else is driving over the speed limit, at what speed would you expect the police to issue a traffic citation?

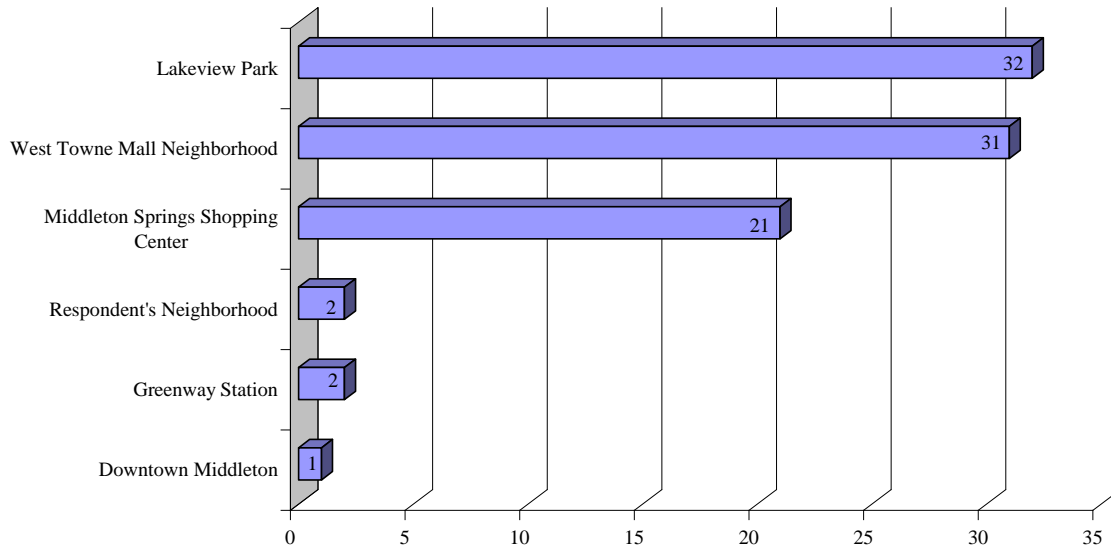
Speed at Which Police Should Start Issuing Traffic Citations



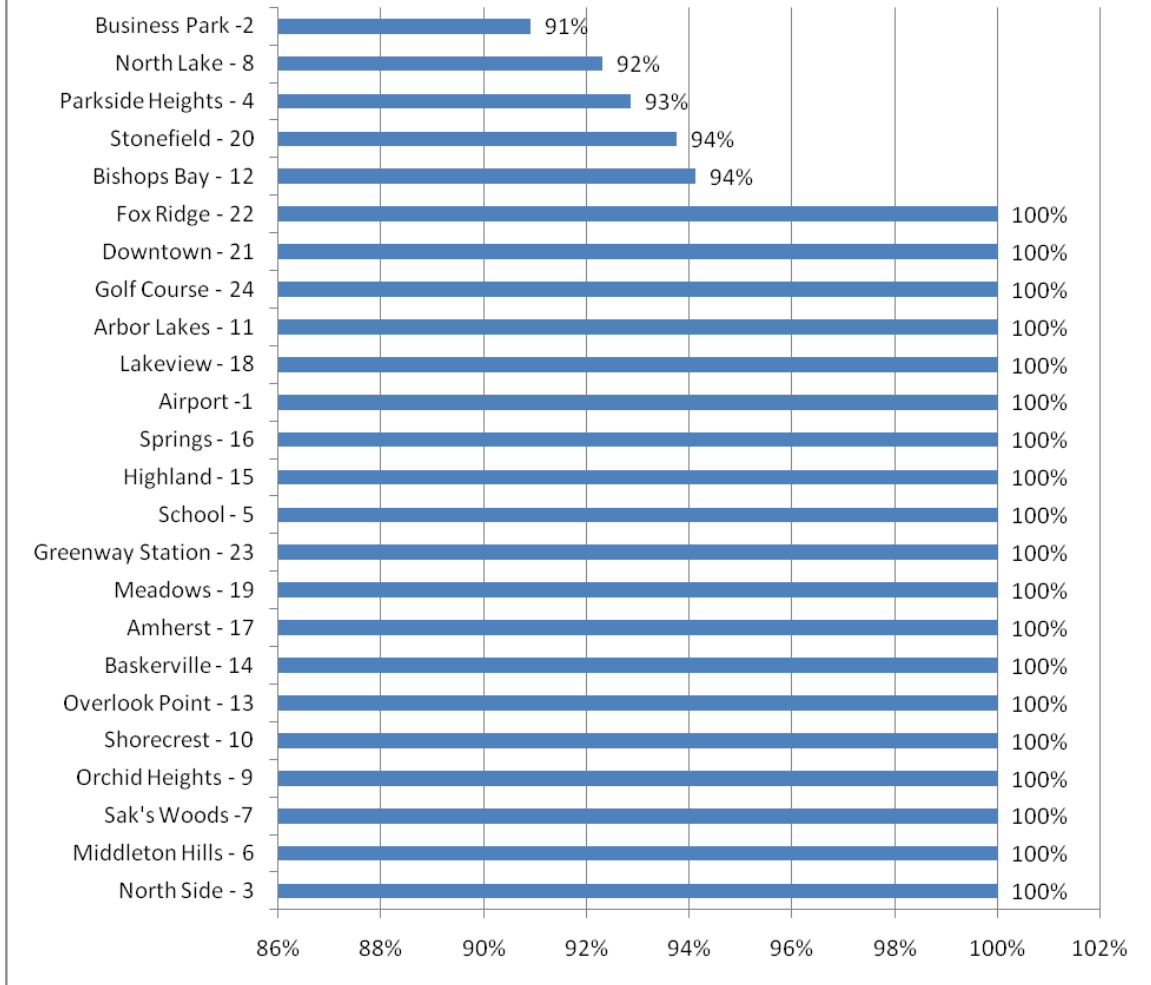
Type of Area	1 to 4 MPH Over the Limit	5 to 9 MPH Over the Limit	10-14 MPH Over the Limit	15 to 19 MPH Over the Limit
Your Neighborhood	12%	61%	23%	0%
School (15 mph zone)	45%	45%	6%	0%
Residential (25 mph zone)	12%	61%	23%	0%
Downtown (25 mph)	14%	58%	24%	0%
Greenway Station	22%	49%	24%	0%
Industrial Area	6%	46%	41%	1%
University Ave	3%	49%	42%	1%
Century Ave	3%	50%	42%	1%
Beltline	1%	33%	52%	11%
Average All Areas	13%	50%	31%	2%

34. How safe is it to walk around the following areas after dark?

Percent of Respondents Reporting Perception that an Area is Unsafe or Very Unsafe After Dark



By Neighborhood - Percent of Respondents Who Feel Safe at Home at Night



35. The Middleton Police Department could provide better service to the community by: (Please write in your thoughts below or on an additional piece of paper)

44% wrote something.

36. With regard to all City of Middleton public services, how satisfied are you with the City's Services?

A. Very satisfied B. Somewhat satisfied C. Not sure D. Somewhat unsatisfied

55%

34%

5%

2%

E. Not satisfied

1%

37. With regard to the City's portion of your property tax bill, how satisfied are you with the cost for value of the City's services?

- A. Very satisfied 26%
- B. Somewhat satisfied 37%
- C. Not sure 19%
- D. Somewhat unsatisfied 7%
- E. Not satisfied 2%

Satisfied or Very Satisfied

